



CECILIA NILSSON HOLIDAY RENTALS & PROPERTY MANAGEMENT

Terms & Conditions

Please carefully read the Terms & Conditions.

Liability Cecilia Nilsson – Holiday Rentals & Property Management and the Owner of the property accept no liability whatsoever for any injury or theft occurring in the rented property, the communal areas of said property or during any transport to/from the property. We advise you to have a travel insurance for your holiday.

Property details The details and photos we display on the website are provided with agreement by the owner. We try to ensure these are accurate and up to date, but they should be used as a guide only and we cannot guarantee one hundred percent accuracy.

Location of rental properties For some of the properties, we highly recommend a rental car due to the location of the apartment/villa. Please enquire whether access to a car is advised for your rental property before making a booking. We can assist with arranging car hire should you wish.

Check in/check out time Check in time is 15.00 and check out time is 10.00. We will always try to accommodate wishes of guests that request either an earlier check in time or a later check out time due to their flight schedule however this is only possible if we don't have a same day changeover in the property. We recommend that you contact us a few days before for confirmation of whether this is possible.

Smoking Please note that all of our properties are no smoking inside

Pets Please note that pets are not allowed in our properties

Electricity Please note that in some of the properties, electricity will be charged extra and according to meter reading, in which case payment will either be made in cash to our representative upon departure or deducted from the breakage deposit. Your booking form will specify whether your rental property exclude electricity in the rental price.

Maintenance All breakages, accidents, problems and losses must be reported to us so that they can be attended to. Home appliances will from time to time malfunction and may need repair. We will use our best endeavors to have any problem rectified as soon as possible. However, no refund or rate adjustment shall be made for unforeseen mechanical failures such as supply of electricity, water, pool filtration systems, hot tubs, air conditioning, television or cable service, internet service, appliances, etc. Access to the property may be required by authorized personnel during your stay. Please note that the swimming pool (if applicable) will be cleaned regularly throughout your stay and we will try and keep any inconvenience to a minimum. When possible, we will try to give prior notice.

Cleaning services All bed linen and towels are provided and the property will be cleaned for your arrival. Mid let cleans can be arranged at your request and are to be paid locally.

Other services: We offer a wide range of services such as hire of travel cot/high chair and z-beds, providing welcome packs and mid let cleans upon request to name a few, please contact us for details.

Payments For bookings made more than 4 weeks prior to arrival 20% of the accommodation rental price is required. The balance will be payable 4 weeks before your arrival. For bookings made less than 4 weeks before arrival full payment will be required upon booking. Payment can be made via bank transfer.

Cancellation Should a cancellation be necessary by the client, then your deposit will not be returned. Should a cancellation occur after the total balance has been paid, we will make every attempt to re-let the accommodation and will immediately make the dates available. Should we be successful in re-letting, we will refund any monies due to you, less an administration charge which would consider of your initial deposit. In the event of cancellation, your breakage deposit (if paid) will be returned to you. Should we be unable to re-let, charges below will apply:

40 days or more – deposit
28-41 days – 50% of total cost
27-14 days – 75% of total cost
Less than 14 days – 100%

We reserve the right to cancel any reservation when this is due to circumstances beyond our control. Such circumstances include, but not limited to, failure of equipment, loss of water supply, electricity, adverse weather conditions, threat of war, industrial disputes etc. If such events should occur or the property is withdrawn from our rental portfolio for whatever reason, we will offer you alternative accommodation of a similar or often 'upgrade' accommodation. Should the client not wish to take the alternative

accommodation, the deposit shall be forfeit and all other monies returned, except in exceptional circumstances, when all monies will be refunded. This is at the discretion of Cecilia Nilsson – Holiday Rentals & Property Management. If a client does not pay the full balance when it becomes due, then we reserve the right to cancel your booking and retain your deposit.

Breakages and damage Cecilia Nilsson – Holiday Rentals & Property Management obtain a refundable breakage deposit of 200 euros for apartments and 350 euros for villas which guards against any damage to the property during your stay. The breakage deposit will be returned to you within 7 days after departure less any damage or breakages done by you or your party. You will be held responsible for any breakages or damage to the property and its content. In the event of such occurrence the incident must be reported to us. A full inventory check will be made following your departure and if all is satisfactory, your breakage deposit will be returned to you within 7 days of departure. The lead name on the booking form agrees to accept full liability for all loss/damages to the property or its content caused by any other member of their party and confirms that full cost of repair/replacement will be met.

Occupancy The property is only allowed to be occupied by members specified on the booking form, unless agreed by prior arrangement. Under no circumstances should the apartment/villa sleep more than the maximum occupancy level. This is for your health and safety and in the unlikely event of a fire.

Swimming pools Swimming pools are great fun and few people would choose a holiday property without one. However, they are an obvious source of danger especially for young children. We cannot accept any liability whatsoever for any injury or death caused as a result of using the swimming pool in any property. You are strongly advised never to allow children to use the swimming pool unsupervised below the age of 14. None of our holiday rental apartments/villas are supervised by a life guard.

Lifts Please ensure children under the age of 14 years are supervised in lifts at all times.

Building work Any building work which may commence in the local vicinity of the property is outside of our control and we cannot be held responsible for any disturbance. If Cecilia Nilsson – Holiday Rentals & Property Management becomes aware of any building work which we consider may spoil the enjoyment of your holiday, we will notify you as soon as possible.

Conduct Please note that a siesta period during the summer hours of 1-4 pm is common by locals. We ask that during this time, noise levels are kept to a minimum. Our villas/apartments are in residential areas and whilst we expect you to enjoy your holiday and outdoor dining/pool activities, we ask you to respect your neighbours and act in a courteous and considerate manner at all times. Any such complaints will be looked upon as misconduct and will be treated accordingly. We reserve the right to remove you from the property if you are found to be causing unacceptable noise levels and disturbing the peace.

Privacy Cecilia Nilsson – Holiday Rentals & Property Management will use any data provided by you only in respect of your property booking. It will be treated as confidential and not passed on to any unnecessary third parties.

Larnaca, Cyprus 2017